

THE IBMSECU QUARTERLY DIGEST

FALL 2019

HELPING YOUR DOLLARS MAKE SENSE SINCE 1969

IMPROVING THE LIVES OF CHILDREN AND FAMILIES

Jingle Bells at the Branches This December

Each year during the holiday season, the Southeast Credit Union Foundation hosts Jingle Bells at the Branches where children in need can come and enjoy activities, holiday treats and a special guest appearance right from the North Pole. Members of the community and IBMSECU employees show their support by purchasing a paper bell to hang on display, donating online or dropping off an unwrapped toy.

The SECU Foundation is a 501(c)3 nonprofit organization dedicated to improving the lives of children and families in the communities we serve. Founded by IBMSECU, the foundation makes a difference in the lives of others and makes it easy for others to help.

Visit our community tab to see how we support the communities we are in:

Visit online services at <https://www.ibmsecu.org/community> to learn more.



WELCOME OCULINA BANK CUSTOMERS

We are excited to share the good news with you: **Oculina has merged with IBM Southeast Employees' Credit Union.** You are in excellent hands with IBMSECU, and you'll have access to a broader array of financial products, services, and member benefits. We're so happy you've chosen to be a Member of our credit union family!

If you have any questions, please contact us at 800.873.5100 (Monday–Friday 8:00 a.m.–6:00 p.m.) or **email us at serviceplus@ibmseu.org**. Emails received outside of normal business hours will receive a response the following business day. For additional information about the conversion process, **please visit <https://www.ibmsecu.org/about/welcome-oculina>**.

THE SOUTHEAST CREDIT UNION FOUNDATION INC. IS A 501(C)3 NON-PROFIT ORGANIZATION REGISTERED IN THE STATE OF FLORIDA, REGISTRATION #CH47200. A COPY OF THE OFFICIAL REGISTRATION AND FINANCIAL INFORMATION MAY BE OBTAINED FROM THE DIVISION OF CONSUMER SERVICES BY CALLING TOLL-FREE (800-435-7352) WITHIN THE STATE. REGISTRATION DOES NOT IMPLY ENDORSEMENT, APPROVAL, OR RECOMMENDATION BY THE STATE.



CONGRATULATIONS TO OUR 1969 MUSTANG WINNER

IBMSECU is proud to announce the winner of our 50th Anniversary 1969 Ford Mustang Convertible giveaway! Congratulations to Cheryl F. who took home the grand prize! Additional winners also received prizes of \$100 or \$50 each.

Thank you to all of our members who helped us celebrate this milestone. The monthly celebrations and the final CU-wide celebration on September 17th were a fun way to commemorate our 50th Anniversary.



50TH ANNIVERSARY TESTIMONY



“

MY FAVORITE PART ABOUT
WORKING AT THE CREDIT UNION
IS ITS SENSE OF FAMILY; THE
MEMBERS ARE INCREDIBLE, AND
I HAVE SUCH A SENSE OF PRIDE
EVERY DAY WHEN I GO HOME.

”

Matthew Crippen

EMPLOYEE OF IBMSECU SINCE 2011



ACCOUNT QUESTIONS? CALL BREE, YOUR NEW TELEPHONE BANKING ASSISTANT

Your member experience, now simplified.

Members can now access account information on the go.

- Hear current and available balances on checking, savings, credit cards, loans and mortgages
- Hear recent transactions like deposits and withdrawals
- Hear pending transactions, obtain loan payoffs and more

OPEN A CERTIFICATE TODAY

Your credit union makes it easy to grow your savings with many different certificate options. Retirement, college expenses, dream vacations – let's face it, you just want your savings to grow.

- Low \$1,000 minimum to open
- Great account yields
- Premium yields with deposits of \$25,000 or more
- Terms from three months to five years
- Flexible dividend payment options
- Federally insured by NCUA



IBMSECU MEMBERS: SWITCH TO SPRINT AND SAVE

You get \$200 in cash rewards on up to 2 lines when you switch to Sprint. Plus, lines 3, 4 and 5 are free! That means savings of more than \$800 over Verizon in your first year. With Sprint's 100% satisfaction guarantee for the first 30 days, you can be certain that you'll love your plan or get your money back.

Claiming your cash reward is as easy as pie:

1. Open a new Sprint account and mention that you're a credit union member.
2. Register your new lines at <https://LoveMyCreditUnion.org/Fall19>
3. Cash rewards will be deposited directly into your credit union account within six to eight weeks.



DON'T MISS OUT ON HUNDREDS IN SAVINGS.

Switch to Sprint and claim your rewards today.

Visit <https://LoveMyCreditUnion.org/Fall19> to learn more.

Cash Reward: Via deposit. \$100 per line, max 2 lines. Req. qualifying plan and registration within 30 days of activation. Loyalty Reward: Via deposit per account. Basic: After 9/30/20 pay \$60 a month for line 1, \$40 a month for line 2 and \$20 a month per line for lines 3 thru 5, with AutoPay. Offer/coverage not available everywhere. Requires new lines of service. Subject to credit and \$30 activation fee. Excludes taxes, fees, and roaming. Speed maximums, use rules and restrictions apply. Unlimited Basic compared to Verizon Start Unlimited for 5 lines, features differ. © 2019 Sprint. All rights reserved. Sprint and the logo are trademarks of Sprint.



MORE BANKING OPTIONS FOR THE WAY YOU LIVE

Ever notice that the large banks have branches all over town? IBMSECU appreciates that you love banking with us and that's why we provide you with access to a network of over 5,500 credit union branches nationwide. Shared Branching extends the reach so that you've got branches wherever you live, work or play.† To find the nearest branch, visit <https://www.ibmsecu.org/about/branch-atm-locations/shared-branches>, download the CO-OP Shared Branch app or call 888.748.3266.

Our ATM/Branch Locator is also available in the IBMSECU mobile app. Visit our website at <https://www.ibmsecu.org> or contact a member service advisor for details.

† Your Shared Branching and IBMSECU deposits are federally insured by NCUA.