

THE i**THINK** FINANCIAL QUARTERLY DIGEST

FALL 2020



HELPING YOUR DOLLARS MAKE SENSE SINCE 1969



i**THINK** FINANCIAL CELEBRATES 51 YEARS

On September 17, i**THINK** Financial celebrated 51 years of service. Our members are a vital part of our credit union family.

i**THINK** Financial's Mission Statement is to deliver Service Excellence to the Membership and value to the communities we serve while ensuring the safety and soundness of the Credit Union. Our promise to you is to LISTEN to your needs, IMPRESS you with our service, DELIVER personalized solutions in a timely, accurate and memorable way and ACHIEVE a trusted, long-lasting relationship with you. This past quarter we are thankful we were able to help our community and members with over 1,400 Paycheck Protection Program loans assisting members and businesses through the pandemic.

We are committed to being your trusted financial partner to provide the resources that help families purchase homes, save for the future, and enjoy greater financial stability. We appreciate your loyalty and support as we continue to serve you, our valued members, and our community. We look forward to serving you for many years to come.

MORE BANKING OPTIONS FOR YOUR LIFESTYLE

Ever notice that the large banks have branches all over town? i**THINK** Financial appreciates that you love banking with us and that's why we provide you with access to a network of over 5,500 Credit Union branches nationwide. Shared Branching extends the reach so that you've got branches wherever you live, work or play.[†] To find the nearest branch, visit ithinkfi.org/locations, download the CO-OP Shared Branch app or call 888.748.3266.

Our ATM/Branch Locator is also available in the i**THINK** Financial mobile app. Visit our website at ithinkfi.org or contact a member service advisor for details.

[†] Federally insured by NCUA.





APPOINTMENTS AT YOUR CONVENIENCE

Set up in-branch or phone appointments using our new online scheduling tool.

Your credit union vows to always treat you like a member, not a number. We now offer time-saving enhancements to our online appointment scheduling system! You can speak with an iTHINK Financial expert in-person or by phone about existing or new accounts, recreational vehicle loans, auto loans, personal loans, credit cards, or schedule a wealth management consultation. Bank by appointment today by visiting ithinkfi.org and look for the “Make Appointment” button. Deposits are federally insured by NCUA. iTHINK Financial is an Equal Housing Lender. Wealth Management products are offered by a third-party broker. Wealth management products involve investment risk and are not federally insured or guaranteed by iTHINK Financial.

OUR COMMUNITY NEEDS YOUR HELP!

Donate today and support the iTHINK Community Foundation.

The mission of the iTHINK Community Foundation is to improve the lives of children and families in the communities we serve. The holiday season is one of the best times of year to further this commitment.

With the help of iTHINK Financial employee, member, and vendor donations, the iTHINK Community Foundation will be dropping off toys to children in need at their schools.

This year, members of the community and iTHINK Financial employees can donate through December 31, 2020, by going to ithinkfi.org/foundation. You can also support the iTHINK Community Foundation by purchasing a Jingle Bells icon at your branch. Call 800.873.5100 to learn other ways you can help the iTHINK Community Foundation improve the lives of children and families in our communities we serve.



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BUY YOUR NEXT CAR FROM HOME

We know that not everyone can put car shopping on hold. That's why we're offering TrueCar's "Buy from Home" program to our members.

Search for your next vehicle today, buy it online, and have it delivered to your home! Visit ithinkfi.truecar.com today. Get a 0.25% Annual Percentage Rate discount on your Credit Union Auto Loan when you use one of our Auto Buying services.



SunSentinel
MEDIA GROUP

iTHINK FINANCIAL NAMED AMONG TOP WORKPLACES

The SunSentinel has named iTHINK Financial one of the top places to work.





THIS COULD BE YOUR DREAM NFL SEASON

When you pay with your iTHINK Financial Visa Credit or Debit Card, from October 1 through November 30, 2020, you'll be entered for a chance to win \$10,000 and a collection of prizes that will keep you cheering for many seasons to come. The NFL Gift Box includes a Microsoft Surface, Bose Noise Cancelling Headphones, Madden NFL 21 and game console, a \$500 [NFLShop.com](https://www.nflshop.com) coupon and more. You'll automatically receive one sweepstakes entry for each signature-based transaction made with your iTHINK Financial Visa Credit or Debit Card. The more you use your card, the more chances you have to win. No purchase necessary to enter or win. Void where prohibited.



TESTIMONIAL

I just wanted to let you know we did the closing earlier today and the process was very smooth. I wanted to thank you for all your help throughout this process and let you know that my family and I really appreciate all the hard work. With your help, we will save over \$100K over the next 15 years.

—AL SERIZE

