



HELPING YOUR DOLLARS MAKE SENSE SINCE 1969

## **iTHINK FINANCIAL CELEBRATED 52 YEARS OF SERVICE EXCELLENCE!**

On September 17, we celebrated 52 years of service to our Credit Union family.

iTHINK Financial's Mission Statement is to deliver Service Excellence to the Membership and value to the communities we serve, all while ensuring the safety and soundness of the Credit Union. Our promise to you is to LISTEN to your needs, IMPRESS you with our service, DELIVER personalized solutions in a timely, accurate and memorable way, and ACHIEVE a trusted, long-lasting relationship with you.

We are committed to being your trusted financial partner and providing the resources that help members purchase homes, save for the future, and enjoy greater financial stability. We appreciate your loyalty and support as we continue to serve you, our valued members, and our community. We look forward to serving you for many years to come.

We celebrated our new name and new look at our branches along with our 52nd Anniversary with complimentary Chick-fil-A catering and a prize giveaway at all branches during the months of August and September. One lucky person won \$50 at each event.



### **YOUR iTHINK FINANCIAL VISA STATEMENTS ARE NEW AND IMPROVED**

Keep better track of your spending  
with easy-to-read statements.

- View payment information quicker
- Easily track monthly transactions
- Get informed about monthly promotions and rate specials



## OUR COMMUNITY NEEDS YOUR HELP!

Donate today and support the iTHINK Community Foundation.

The mission of the iTHINK Community Foundation is to improve the lives of children and families in the communities we serve. The holiday season is one of the best times of year to further this commitment.

With the help of iTHINK Financial employee, member, and vendor donations, the iTHINK Community Foundation will be dropping off toys to children in need at their schools.

This year, members of the community and iTHINK Financial members can donate through December 31, 2021, by going to [ithinkfi.org/foundation](https://ithinkfi.org/foundation). You can also support the iTHINK Community Foundation by purchasing a Jingle Bells icon at your branch. Call 800.873.5100 to learn other ways you can help the iTHINK Community Foundation improve the lives of children and families in the communities we serve.



THE iTHINK COMMUNITY FOUNDATION INC. IS A 501(C)3 NON-PROFIT ORGANIZATION REGISTERED IN THE STATE OF FLORIDA, REGISTRATION #CH47200. A COPY OF THE OFFICIAL REGISTRATION AND FINANCIAL INFORMATION MAY BE OBTAINED FROM THE DIVISION OF CONSUMER SERVICES BY CALLING TOLL-FREE (800-435-7352) WITHIN THE STATE. REGISTRATION DOES NOT IMPLY ENDORSEMENT, APPROVAL, OR RECOMMENDATION BY THE STATE. FEDERALLY INSURED BY NCUA. AN EQUAL HOUSING LENDER.

## EARN MORE WHILE GIVING BACK TO THE COMMUNITY WITH A myCHOICE CHECKING ACCOUNT!

A great option to earn money on your deposits while protecting your identity.

### This account offers:

- 3.00% APY\* up to first \$3,000 in deposits
- 0.05% APY\* on balances above \$3,000
- Dividends are compounded and paid quarterly
- Identity Theft Protection Services\*\*
- Credit Monitoring of the three major consumer credit bureaus for one individual in the household\*\*
- \$1 of the monthly service fee will be donated to the iTHINK Community Foundation
- Free Visa® Debit Card that allows you to lock your card using Card Control to prevent unauthorized users from making purchases if your card is lost or stolen or while traveling
- Free text and email account alerts with eAlerts

\*APY = Annual Percentage Yield. The Annual Percentage Yield is accurate as of the last dividend declaration date. The rate may change after the account is opened. A \$1.90 monthly service fee will be assessed each month on all personal Checking accounts except for myWallet Free Checking. Limit (1) monthly service fee per membership, even if you have more than one Checking account. Federally Insured by NCUA. \$25.00 minimum opening deposit required. Fees may reduce earnings on this account.

\*\*Identity Theft Protection and Credit Monitoring administered by a non-affiliated, third-party provider.





## THE iTHINK FINANCIAL WEBSITE IS GETTING A FACELIFT!

A new and refreshed design  
is coming to our website this Fall.

Features that will make banking  
with us easier:

- Navigation to help you find what you are looking for faster
- Easy-to-access Online Banking
- Reorganized products and services pages

## myWALLET YOUTH CHECKING ACCOUNT

Teen Checking starts here! Open an iTHINK Financial myWallet Youth Checking Account! This account is a great option to get started on your financial journey with no hidden fees. Members ages 13-17 can enjoy free checking with no minimum balance and no monthly service fee. They will also receive an iTHINK Financial Visa® debit card to shop everywhere, withdraw cash at over 60,000 ATMs nationwide, and use with Apple Pay, Samsung Pay, Google Pay, FitBit Pay and Garmin Pay.

*Federally Insured by NCUA.*





## MORE BANKING OPTIONS FOR YOUR LIFESTYLE

Ever notice that the large banks have branches all over town? iTHINK Financial appreciates that you love banking with us and that's why we provide you with access to a network of over 5,500 Credit Union branches nationwide. Shared Branching extends the reach so that you've got branches wherever you live, work or play.† To find the nearest branch, visit [ithinkfi.org/locations](http://ithinkfi.org/locations), download the CO-OP Shared Branch app or call 888.748.3266.

Our ATM/Branch Locator is also available in the iTHINK Financial mobile app. Visit our website at [ithinkfi.org](http://ithinkfi.org) or contact a member service advisor for details.

† Your Shared Branching and iTHINK Foundation deposits are federally insured by NCUA.

## TESTIMONIAL

In today's times, good customer service is hard to come by, but not at iTHINK Financial. Again, I just wanted to say thank you for approving my auto and installment loan. I'm so excited to let you know that I've paid them both off. It was always great connecting with you at your previous office in the IBM Center and learning from you. Your customer service remains excellent—you took time to connect with me as a member, ensure I understood your credit union offerings, as well as answer any questions I had in a timely manner.

—RAFAEL JACKSON

