IBMSECU Now Offers Instant Issue Debit Cards
Providing Secure Solutions to All Branch Members

Members will now have immediate access to new debit cards with Instant Card Issuance at all 16 branches in Florida and Georgia. This free service will allow new and existing members who open a checking account to walk out of a branch with a working debit card the same day. This solution will also assist members who are stuck without a card due to it being damaged, stolen, lost or closed for fraud. Members will also be able to choose from several unique card designs.

Instant Issue cards are the secure, fast and free solution for members. You will no longer have to wait 10 or more days to receive a card and PIN in the mail.

For more information about this new service, call 800.873.5100, or email serviceplus@ibmsecu.org.

New Locations to Better Serve You

With the acquisition of Mackinac Savings Bank, IBMSECU is now able to serve more members, more conveniently than ever before. Our newest Florida locations include:

- **West Palm Beach**
  2901A N. Military Trl.
  Palm Beach Gardens, FL 33409

- **Delray Beach**
  5859 W. Atlantic Ave.
  Delray Beach, FL 33484

- **Boynton Beach**
  280 N. Congress Ave.
  Boynton Beach, FL 33426

Again, on behalf of the entire IBMSECU team, we welcome the Mackinac Savings Bank employees and customers to our credit union family and can’t wait to combine our cultures of service excellence.

Federally Insured by NCUA.
Never Too Early to Celebrate the Holidays

We’re beyond excited for this year’s “Jingle Bells at the Branches”, a yearly holiday event sponsored by the Southeast Credit Union Foundation to help children in need.

We look forward to having as many of our branches participating as possible to help spread holiday cheer to families in the community. If you’d like to volunteer, contact your local branch today and learn more about how you can help out with this year’s event.

You asked, we listened! Say “Hello!” to Text Banking.

The safe and convenient way to monitor your finances.

IBMSECU believes that true financial freedom means being able to do everything from checking account statuses to viewing recent transactions with ease. With our Text Banking services*, you have the power to control your accounts at your fingertips.

Quick Codes allow you access to useful mobile features, including balances for specific accounts, all accounts at once, recent transactions, a full list of Quick Codes options, additional support information and much more!

*Message and data rates may apply. Federally Insured by NCUA.
Win Free Tickets to the Biggest Game of the Year

Use your Visa® Credit or Debit Card from September 1st to December 31st, and you could win a trip for two to Minneapolis, Minnesota, to attend the 52nd Super Bowl®!

The Grand Prize includes:
- Two (2) tickets to Super Bowl LII
- Roundtrip airfare
- Four-day/three-night hotel accommodations

Other Prizes: One prize will be awarded each month for 4 months!
- Sept: $5,000 Visa Gift Card
- Oct: Trip for two to the 2018 Pro Bowl + add-on experience, Orlando, FL
- Nov: Trip for two to Super Bowl LII, Minneapolis, MN
- Dec: Season tickets (two per game) for team of choice for upcoming season

You’ll automatically receive one (1) sweepstakes entry for each signature-based transaction made with your Visa® Credit or Debit Card! The more you use your card, the more chances you have to win.

Get Social With IBMSECU**

Don’t forget to follow us on Instagram at IBMSECU! Like us on Facebook (search for IBM Southeast Employees’ Credit Union) and follow us on Instagram and Twitter (IBMSECU) to find out the latest news from your Credit Union.

Get reminders of holiday closings, notice of new promotional offers, educational articles and much more. You can learn about the people who work here through IBMSECU’s official LinkedIn page.

We also have a YouTube channel. Check out our informational videos at www.youtube.com/user/IBMSECU.

We invite you to share our pages with your family and friends.

The SECU Foundation page recently got an upgrade as well, so we encourage you to visit www.ibmsecu.org/community/southeast-credit-union-foundation to learn all about how we’re helping our communities grow and succeed.

*No purchase necessary to enter or win. Void where prohibited. Sweepstakes ends 12/31/17. See “Visa 2017 NFL Sweepstakes Official Rules” for complete details including prize restrictions. Federally insured by NCUA.

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Testimonials

I love IBM Southeast Employees’ Credit Union... I’ve been a member for over 20 years. I like saying hello to the staff there because they are friendly and remember me, and I’m no one special. I like being able to transfer my money from one account to the other when needed. I bought my Mustang through them, and they made the transaction easy. IBMSECU members are an extended family. Thank you all at IBMSECU.

— Dennis D.

I have been a member for 13 years and rely on IBMSECU for all my financial needs. Whenever needed, I can always count on prompt, courteous and professional support from the member services staff. They are very knowledgeable and have always advised me on the best solutions for my banking needs. I have recently been subject to a fraudulent business practice by a travel agency. The fraud prevention team worked closely with me to properly identify the merchant behavior and collect evidence of the fraudulent situation to dispute the improper charges. The local member services team is a major differentiator offered by IBMSECU, and it is one of the main reasons for my loyalty as a member for all this time.

— Luiz Domingos